

FD SHINE AUDIT — Detail

The SHINE Audit is a comprehensive evaluation designed to ensure operational excellence in facility management, cleanliness, and compliance with SHINE standards. Its rationale stems from the need to proactively identify areas for improvement, mitigate risks, and foster a culture of accountability and continuous enhancement. This audit is critically important as it directly impacts safety, efficiency, and overall performance, ultimately safeguarding our team's well-being and organizational integrity within detail operations.

Location:	CFAA - Central Florida North	Manheim Email:	Travis.Smith2@coxautoinc.com
Created:	2025-11-12T19:23:26Z	FD Manager:	Anthony DeRosa
Completed By:	Troy York	FD Email:	anthony.derosa@fdrecon.com
		Manheim Manager:	Travis Smith

This is your SHINE Audit Score

91

Target 80

+11

Total Score Summary

Outstanding – Shop exceeds expectations

Audit Area Grading

- Facility Cleanliness
- Workstation Cleanliness & Organization
- Proper Materials in Workstations
- Adherence to SOPs & Safety Protocol
- Staff Documentation & ID Compliance
- QC Process & SOP Adherence
- Quick Clean Process Compliance

- 5 - Excellent Human Knowledge
- 4 - Good Clean Team Member
- 4 - Good SHINE Knowledge
- 4 - Good SHINE Team Member
- 5 - Excellent Quarterly Challenge
- 4 - Good Human Checklist Compliance
- 4 - Good

Comments:

Great walk with only minor issues- great job overall!



Corrective Action Instructions

For any area graded as 'Needs Improvement' or 'Unsatisfactory', a detailed Corrective Action Plan (CAP) must be submitted to the Shine Standards Director (SSD) within 7 business days of this audit's issuance. The CAP should outline specific steps, responsible parties, timelines, and verification methods to address the deficiencies. Please CC your direct supervisor on the submission to ensure alignment and accountability. Failure to comply may result in escalated reviews or further interventions to maintain SHINE standards.